

23 June 2008

Clive Morgan
Computerisation Ltd
5 Washington Chambers
Stanwell Road
Penarth
Cardiff
CF64 2AF

Dear Clive

Testimonial from Communications Direct Ltd

Prior to the introduction of the Computerisation Time and Attendance system we used a manual system for collating employees attendance and lateness. This was time intensive. The introduction of the Time & Attendance system has meant that the collection of this information has become system driven, which frees up time, provides an accurate system with back up evidence in the event of any payroll/attendance queries, gives instant records of who is on site, saves payroll time and cuts down on inaccuracies. The system is also used to administer each employees holiday entitlement.

I would estimate that 5 hours (20 hours per day) a day were previously taken up from Human Resources Department collating the information for the Daily Personnel Registers and this has now been reduced to approximately one hour per day.

It is estimated that Payroll Department have saved approximately 10 hours per week processing the payroll for the company.

As a whole the company has saved approximately 35 hours per week in total which is the equivalent to one FTE, the majority of which is in HR/Payroll. This additional time has allowed focus on more value added work as opposed to implementing any labour based cost savings.

The implementation of the system has resulted in higher staff morale as there is less confrontation over wages queries. The staff have become more responsible for themselves rather than relying on team leaders to record their attendance/lateness.

Another benefit of the automated system is that it has ensured more consistency of treatment of staff as all staff comply with the same procedures. It has improved lateness which has resulted in increased sales, with staff being at their workstations on time.

There is also better and more timely communication between staff and payroll department.

Thank you for all of your efforts in helping us make this system work well for us Clive. We strongly believe that the Time & Attendance system and additional modules proposed will create an all encompassing Human Resources system.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'S. Griffiths', is written over a horizontal line.

Simon Griffiths
Chief Financial Officer