

DACEY

ORTHOTIC SERVICES

Dacey Ltd.
Sanatorium Road Canton Cardiff CF11 8DG
Tel: (029) 2022 5454 Fax: (029) 2022 5456
email: enquiries@dacey.co.uk
web: www.dacey.co.uk

Clive Morgan
Computerisation Ltd
5 Washington Chambers
Stanwell Road
Penarth
Cardiff
CF64 2AF

14th August 2009

Dear Clive

Re: New Patient Database/Diary System

I write with regard to our new bespoke Patient Database and Diary system:-
DaceyBase, which your company, Computerisation Ltd, recently developed and installed.

Previous to your system we were using a Paradox, non windows system which had become very outdated and was limiting the scope of our business. The system had become so inflexible that it had become a hindrance to the development of our Company and this was highlighted when in tender situations, as our competitors where able to offer far more in the way of IT support and management.

Since the installation, which I must add was achieved with a very minimal amount of disruption, our IT management capability has been transformed.

We now have a windows management system linked to a SQL database, which has resulted in many different improvements in the short time we have had the system. These include:-

- Faster Order Processing
- Improved Customer Services
- Increased KPI Reporting
- Enhanced Business Image
- Access to and increased awareness of Financial Data
- Unlimited Future Development Potential

All of the above will now allow the Company to compete in the market place with an IT system that, we believe, will be substantially more advanced than any of our competitors.

This letter is to thank you Clive for all of the hard work that has been carried out in order to make this possible. I can, without hesitation, thoroughly recommend you and the services of your Company to anyone.

Yours sincerely



Bob Cooper
Managing Director