



Computerisation Limited
5 Washington Chambers
Stanwell Road
Penarth
CF64 2AF

Sophia Gardens, Cardiff CF11 9SW
0845 045 0904
www.sports-council-wales.org.uk

Gerddi Sophia, Caerdydd CF11 9SW
0845 045 0904
www.cyngor-chwaraeon-cymru.org.uk

29th February 2008

Dear Clive

I would like to thank you and your colleagues at Computerisation for the friendly, yet professional, approach you have taken when asked to produce an electronic risk register for the Sport Council for Wales. I cannot emphasise enough how refreshing it was to work with a company that still has an open, honest, pragmatic and flexible approach to produce the solution being sought.

Prior to the successful implementation of the electronic risk register, the process for updating it every quarter was considerable. Much resource was used in preparing, printing and distributing the relevant paperwork to managers. After distribution that same paperwork had to be collected and the data collated. Now, because of the solution produced by Computerisation, this process only requires a fraction of the resource it used before.

To quantify the above improvement, I estimate over 44 man hours per quarter has been saved as a result of the electronic risk register installed and developed by Computerisation. Such a saving will quickly recoup the investment the Council has put into this new system.

As a result of the returns gained from working with Computerisation on this project, I look forward to working with you again in the future as we modernise other aspects of the Council's processes.

Yours sincerely

Chris James
Director of Corporate Services

